



Customer Complaint

Please fill in the details for your complaint and forward to the Market Responsible in the country where the product is bought. The Market Responsible will initiate the further Complaint handling.

| Product Complaint Details | |
|---|--|
| Product Affected (strength & form) (Product name and form (ex. gel and cream)) | |
| Lot/Batch no. (unique number added to the product/ carton) | |
| Originating country (The country where the product is bought) | |
| Description of Complaint (describe why the product do not live up to your expectation) | |
| Sample available (Y/N) (Will the sample be available for further investigation?) | |
| Customer Details* | |
| Name | |
| Address | |
| Country | |
| Phone | |
| Email address | |

* You can submit anonymous data; but if you provide us with your contact details, you are entitled to request a copy of the information collected. The data will be stored according to LEO Pharma guidelines on data protection.